

Bonnyton House**Service name**

Bonnyton House

Service address

Beechwood Avenue

ELLON AB41 9DH

Type of care service

Care Home Service

Provider name

Mr & Mrs K Winton

Service number

CS2003000348

Date of inspection

29 November 2005

Type of inspection

Unannounced

Care Commission OfficeJohnstone House Rose Street Aberdeen
AB10 1UD**Period since last inspection**

6 months

Introduction

Bonnyton House Care Home is a detached two-storey house, situated in a quiet residential area within easy reach of town.

The home is registered to provide accommodation and support to a maximum of 14 older people and to provide a day care service to a maximum of 2 older people. The service was deemed registered by the Care Commission in April 2002.

The service produced a statement in May 2003 which says "it is the aim of staff at Bonnyton House to create a stimulating environment whereby independence, dignity and self respect of residents is promoted and maintained."

Basis of Report

An unannounced inspection took place between 6.00am and 8.00am on 29 November 2005. During the visit the Care Commission Officer spoke to:

- The Manager
- 1 Care Assistant

The Care Commission Officer also looked at the following records:

- Induction record for 1 Care Assistant
- Training planner
- Medication records
- Fire training records
- Fire detection equipment test records
- Staff meeting minutes
- Rota and staffing schedule
- 1 personal plan

In addition, the premises were examined. Verbal feedback was given to the Manager at the end of the inspection.

Action taken on requirements in last Inspection Reports

No requirements were made in the last inspection report.

Comment on Self-Evaluation

The service was not asked to complete a Self-Evaluation as this was the second inspection in 2005-6.

View of Service Users

No service users were spoken with as the inspection took place between 6.00am and 8.00am.

View of Carers

No relatives were spoken with as the inspection took place between 6.00am and 8.00am.

Regulations / Principles

National Care Standards

National Care Standard Number 5: Care Homes for Older People - Management and Staffing Arrangements

Strengths

The service was staffed in accordance with the staffing schedule agreed with the Care Commission: a Senior Carer was "sleeping-in" and a Carer was on waking night duty. The Carer reported that the Senior Carer attended promptly when required.

On arrival, the premises were found to be secure. The home was clean, tidy and fresh-smelling. The inspection found that good arrangements were in place to ensure service users care and support needs were met overnight. Staff demonstrated a good understanding of individual night time/early morning preferences and routines and explained how they were able to meet them. Night staff contributed to personal planning and shared information with day staff during handover meetings at the beginning and end of their shift.

Service users were able to choose what time to get up. Night staff were able to make snacks and hot drinks for service users. Staff were clear that service users needs were always prioritised over household duties.

Arrangements were in place for all staff to attend fire safety awareness training, which included a discussion of the action which would be taken in the event of a fire. Fire alarm test records showed that the system was tested each week from a different break glass point. Induction records showed that the member of staff on duty had received fire training. She had a good understanding of her responsibilities in the event of the fire alarm being activated. She was aware of the location of fire fighting equipment and fire exits.

Medication administration records were examined and showed that medication had been administered according to the written instruction.

Areas for Development

The last inspection report highlighted the importance of the Manager/designated person seeing the prescription form before it is presented to the pharmacist. This good practice guidance comes from the Royal Pharmaceutical Society of Great Britain's publication "The Administration and Control of Medications in Care Homes and Children's Services". The Home had made no plans to adopt this good practice. The Home should keep this matter under review, and may find it helpful to discuss this matter with the pharmacist who dispenses service user's medication.

The Manager reported that the difficulties experienced, with an external verifying body, who had been working with the home to progress staff through the Scottish Vocational Qualifications was largely resolved.

Enforcement

No enforcement action has been taken in relation to this service.

Other Information

There was no other information relevant to the inspection.

Requirements**Recommendations**

Caroline Munro

Care Commission Officer